



Professional
Cleaning Solutions
for a Brighter
Future

ROYALSHINE[★]

CLEANING SERVICES

Clean Spaces • Healthy Environments • Better Tomorrow

BUSINESS PROFILE

Quality Cleaning Services
for Homes, Offices, Institutions
and Industries



Reliable
Service



Professional
Team



Eco-Friendly
Approach



Attention
to Detail



Client
Satisfaction

 Morogoro, Tanzania

 0785 340 987

Your Clean
Our Priority

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01 Business Overview

Who we are

Royalshine Cleaning Services is a Tanzania-based cleaning business located in Morogoro. We aim to provide professional, reliable and customer-focused cleaning solutions for government institutions, private companies, offices, commercial premises, residential properties, educational institutions, industries and other organizations.

As a newly established business seeking to build its client base, Royalshine is focused on earning trust through careful work, professional conduct, responsiveness, attention to detail and competitive pricing. We welcome opportunities to provide routine and specialized cleaning services based on each client's requirements.

Our Service Commitment

RELIABILITY	QUALITY	FLEXIBILITY
Clear arrangements, timely communication and attention to agreed requirements.	A systematic approach to cleaning, inspection and client feedback.	Service plans shaped around site conditions, priorities and schedules.

Client groups

- Government offices and public institutions
- Private businesses, offices and commercial buildings
- Residential clients and property managers
- Schools, warehouses and other institutional or industrial premises

02 Vision, Mission & Values

Our Vision

To become a trusted and recognized cleaning services provider in Tanzania, known for reliability, quality service delivery and customer satisfaction.

Our Mission

To provide dependable, professional, safe and affordable cleaning solutions that respond to client needs and help maintain clean, hygienic and welcoming environments.

Our Values

Respectful conduct, clear communication and responsible service.

Reliability

Honouring agreed schedules and communicating promptly when plans need to change.

Safety

Using suitable methods, equipment and protective measures for the task.

Customer focus

Listening to client priorities and responding constructively to feedback.

Value for money

Matching the service plan to the agreed scope and available budget

Services Offered

Office & Commercial Cleaning

- General office cleaning
- Dusting and surface cleaning
- Floor cleaning and maintenance
- Furniture, workstation and reception-area cleaning

Institutional Cleaning

- Government offices and public institutions
- Private offices and commercial buildings
- Schools and educational institutions
- Other institutional premises, subject to site requirements

Residential Cleaning

- General house cleaning
- Kitchen, bathroom and toilet cleaning
- Floor and surface cleaning
- Move-in and move-out cleaning



Services Offered

Deep Cleaning

- Intensive floor and washroom cleaning
- High-contact surface cleaning • Detailed dust and dirt removal
- Periodic intensive cleaning

Post-Construction Cleaning

- Removal of dust, construction residues and general debris after construction, renovation or refurbishment.

Window & Glass Cleaning

- Interior glass and window cleaning
- Glass-door cleaning
- Removal of dust, fingerprints and stains



Services Offered

Floor Care

- Sweeping and mopping
- Scrubbing and polishing where suitable
- Stain removal and general floor maintenance

Compound & Outdoor Cleaning

- Sweeping, litter removal and general external-area cleaning

Washroom & Hygiene Services

- Toilet and washroom cleaning, replenishment arrangements where agreed, and attention to frequently touched surfaces

Specialized Cleaning

- Carpet and car-seat cleaning, window washing and disinfection where the site requirements, equipment and agreed scope permit



Services Offered

Industrial & Warehouse Cleaning

- Cleaning for warehouses, factories and selected sites following review of access, hazards and task requirements



04 Service Delivery Approach

A practical process designed around client requirements.

- | | |
|------------------------|--|
| 1. Consultation | Discuss the site, cleaning priorities, frequency, access arrangements and expected outcomes. |
| 2. Scope and planning | Agree the tasks, schedule, service boundaries, required materials and any site-specific instructions. |
| 3. Preparation | Arrange suitable cleaning tools, consumables and personal protective equipment for the assignment |
| 4. Service delivery | Carry out the agreed tasks systematically, with care for property, occupants and the working environment. |
| 5. Review and feedback | Review completed work against the agreed scope and receive client feedback to identify any required follow-up. |

Scheduling and service arrangements

Cleaning schedules, staffing, materials and reporting arrangements will be agreed with the client before work begins. For larger or specialized assignments, resource requirements will be assessed against the contract scope and site conditions.

05 Equipment, Materials & Safety

Royalshine intends to use appropriate cleaning tools, equipment and consumables according to the assignment requirements. The specific resources used will depend on the size of the site, surfaces, type of cleaning and agreed scope of work.

Typical tools and materials

- Brooms, brushes, mops and buckets
- Dusting tools and microfiber materials
- Squeegees and window-cleaning equipment
- Waste bins and waste bags
- Suitable cleaning chemicals and consumables
- Personal protective equipment (PPE)
- Floor-cleaning equipment where required

Safety and environmental care

Work will be planned with attention to safe handling of cleaning products, appropriate use of protective equipment, prevention of slips and other foreseeable hazards, and care for client property. Chemicals and methods should be selected to suit the task and surface, following product instructions and relevant site procedures.

Providing High-quality Services Promptly

- ✓ **Commercial Cleaning**
- ✓ **Experienced Employees**
- ✓ **100% Guarantee**



06 Why Choose Royalshine

Client-focused planning

We listen to client priorities and tailor the work plan to the site and agreed requirements.

Clear communication

We aim to keep clients informed about schedules, scope and feedback.

Flexible arrangements

Routine and periodic services can be discussed to suit operational needs

Attention to detail

Work is approached systematically, with care for surfaces, shared areas and finishing.

Practical pricing

Quotes can be prepared against the tasks, frequency, site conditions and resources required.

Commitment to improvement

Client feedback can guide follow-up actions and service improvements.

Our promise

We aim to build long-term client relationships through dependable service, professional conduct and a willingness to listen and improve. Specific service levels and deliverables are confirmed in the quotation or agreement for each assignment.

Customer Satisfaction

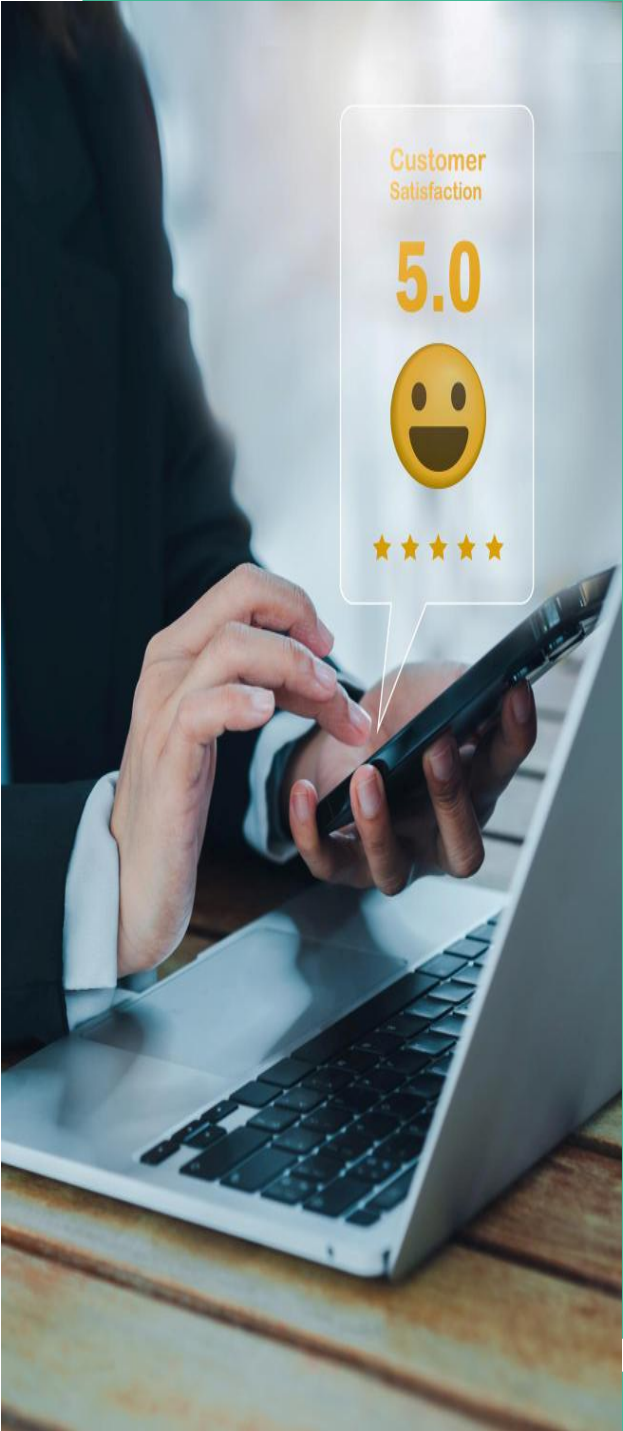
Service Excellence 90%



Timeliness 85%



Communication 88%





Contact information

We welcome enquiries from government institutions, private-sector organizations, property managers and residential clients.

BUSINESS NAME	Royalshine Cleaning Services
LOCATION	Kihonda Magorofani, Morogoro, Tanzania
LANDMARK	Opposite Puma Filling Station
PHONE	+255 785 340 987

LET'S DISCUSS YOUR CLEANING REQUIREMENTS

Contact us to discuss your site, required services, preferred schedule and quotation needs.

Tunang'arisha, wewe unapumzika

Royalshine Cleaning Services is a newly established business seeking opportunities to demonstrate its service quality and build lasting client relationships

Thank You





Tunangarisha, wewe unapumzika